



Downstream Believe in Zero Recognition Program

Nomination Form

Date	13 May 2017
Nominee's Name	Van Der Ende Team
Business/Entity	Refining / BP Rotterdam Refinery

Nominator's Name	Roland Edelenbosch – HSSE Manager	
Nominator's Business	Refining / BP Rotterdam	
Nomination Criteria: (Please pick as many as applicable to nomination)	<input type="checkbox"/> Golden Rules Excellence <input checked="" type="checkbox"/> Intervention <input type="checkbox"/> Risk Elimination <input checked="" type="checkbox"/> Safety Leadership	<input checked="" type="checkbox"/> Learning from Incidents <input type="checkbox"/> Outstanding safety improvement <input type="checkbox"/> Other

Nomination Justification:

The team of Van Der Ende, the BPRR in house painting contractor where we have a long term relation with, is within the refinery recognized as the best performing contractor team. The team has an outstanding safety record with no recordables nor first aids over a prolonged period of time (> 3 years), is always active in recognizing and reporting unsafe situations, and the team is consistently ranked as number one in the quarterly Customer Satisfaction Questionnaire. The categories that are assessed with this questionnaire are safety, quality, skills, work process, cost and innovation. Key for the success is the fact that the foremen have no administrative tasks (except those related to work permitting) and are therefore able to spend all of their time out in the field coaching the workforce and intervening when required. The team's performance is showing that an outstanding safety record go hand in hand with operational excellence. The team is an example for other contractors and a strong contributor to the 'we believe in zero and we will make it happen' program.